

MODIFICATION AVAILABLE – PERFORMANCE ENHANCEMENT
 CHARGEABLE TO CUSTOMER SERVICE / RELIABILITY
 ENHANCEMENT CHARGEABLE TO CONTRACT IF THERE IS ONE.

66311B-05

S E R V I C E N O T E

Supersedes:
 NONE

66311B

Serial Numbers: US3844-0101 to US9999-9999, and all GB, SG, and MY prefixes

Reliability Improvement of Instrument

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Qty.
5064-0018	SMT, PCA GPIB Interface	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABLE UNTIL: July 01, 2004
AUTHOR: jfoc PRODUCT LINE: PL33		
ADDITIONAL INFORMATION:		

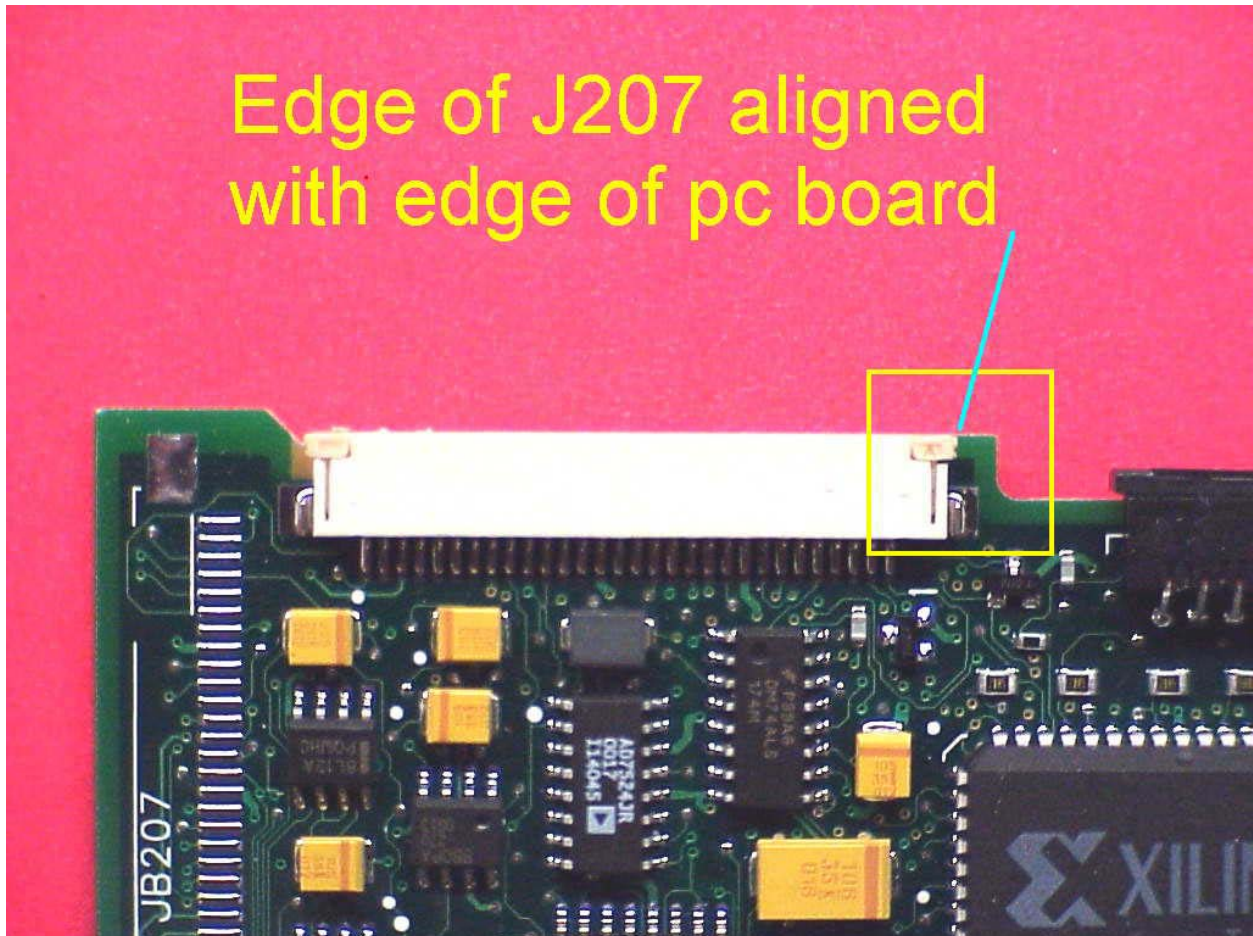
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August 5, 2003

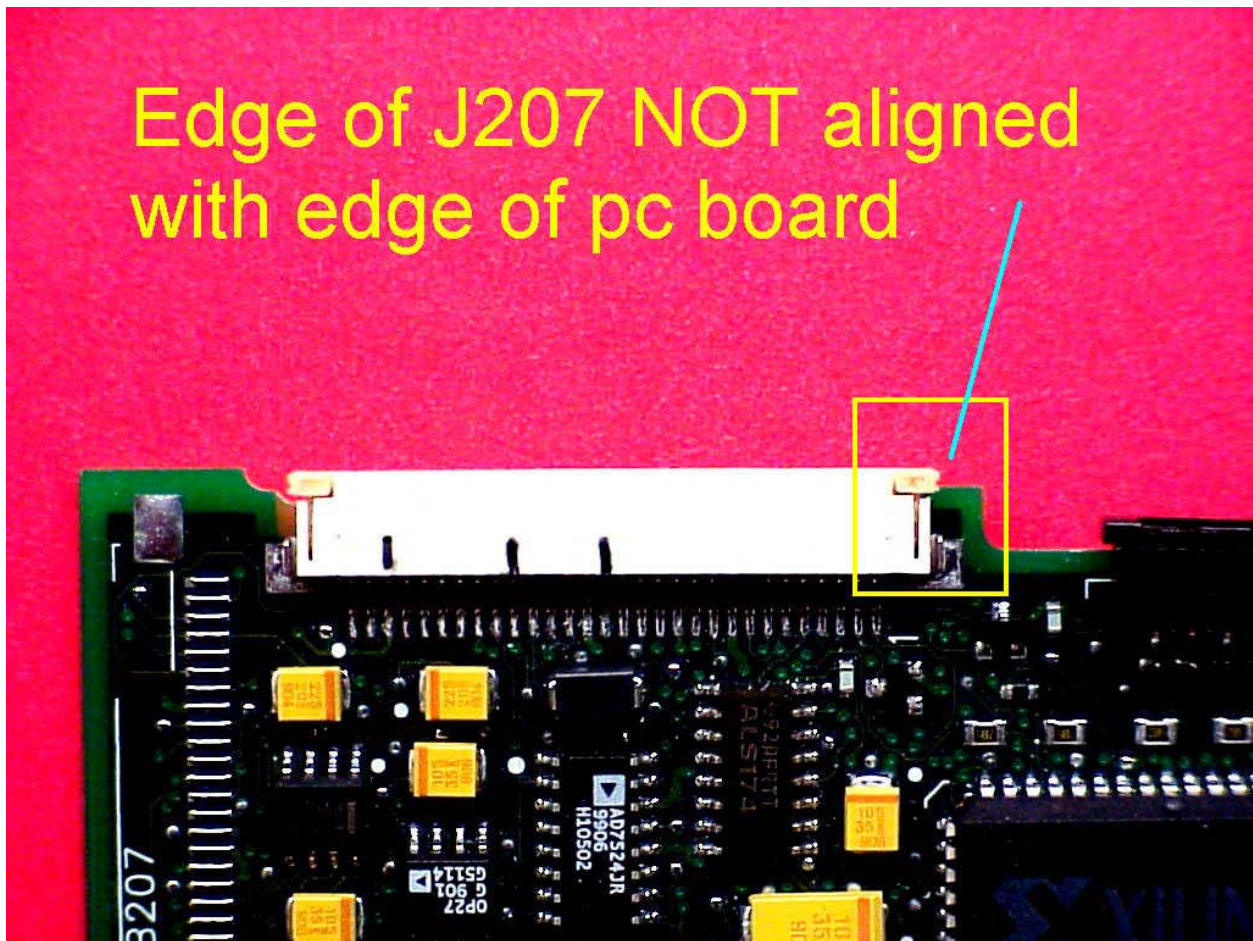
Situation:

Latent product failure due to misplaced connector J207 on SMT assembly 5064-0018 (GPIB/RS232 interface). Misplacement of J207 could lead to inadvertent contact/shorting of exposed feed-throughs on SMT board. Ultimately, resulting in over-stress of components of damage to SMT board components. Resulting contact could degrade useful life of instrument.



CORRECT J207 PLACEMENT – alignment to within $< 0.3\text{mm}$

Picture shows connector aligned to edge of SMT board to within $< 0.1\text{mm}$



INCORRECT J207 PLACEMENT – misaligned by $> 0.3\text{mm}$

Picture shows connector extending past edge of SMT board by $>1.2\text{mm}$

Solution/Action:

- 1) Compare placement of J207 to attached photos. Instruments with a “misplaced” J207 should be returned to Agilent for warranty repair.
- 2) Instruments returned to the Service Center for routine calibration should be inspected for this potential defect. Defects should be addressed using Agilent’s unit exchange process with costs being charged to warranty.
- 3) The factory has modified production documentation to include visual inspection and specific electrical testing for this potential short.
- 4) Factory is maintaining feedback to SMT board supplier regarding quality of assembly.